

# Charlotte Evans Writing LLC

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Date

## CLIENT'S NAME AND PROJECT DETAILS

As a conclusion to this project, we would be very grateful to receive your feedback via this short survey. Your responses will help me improve my customer service and ensure the very best outcomes for client work in the future.

Please complete this survey and return it to me via e-mail, fax, or regular mail.

Thank you for your assistance.

### Survey Questions

	<i>Strongly Agree</i>	<i>Agree</i>	<i>Neutral</i>	<i>Disagree</i>	<i>Strongly Disagree</i>
(1) Overall I am happy with the outcome of this project.					
(2) I am happy with the quality of work produced for the final draft.					
(3) I am happy with the level of customer service.					

Please provide a rating for each of these criteria.

	<i>Very Poor</i>	<i>Poor</i>	<i>Good</i>	<i>Very Good</i>	<i>Excellent</i>
<i>Quality of Service</i>					
<i>Quality of Product</i>					
<i>Research Quality</i>					
<i>Design/Layout Quality</i>					
<i>Expertise</i>					
<i>Cost of Service</i>					

ADDITIONAL COMMENTS: